



University Health Care

Neurobehavior HOME Program

Our Mission

Our mission is to optimize the quality of life of the people we serve by providing excellent, compassionate, and integrated health services throughout the lifespan.

Are you ready for HOME?

- Are you and the future enrollee willing to have HOME's clinicians provide your mental health care, including psychiatry, therapy, and medication management? (This will mean a change from any current mental health providers you have, even if you have other insurances)
- Are you and the future enrollee willing to have HOME's clinicians provide all your primary care, including physicals and all routine follow up care? (This will mean a change in your primary care provider, even if you have other insurances)
- If the future enrollee has only Medicaid insurance, are you willing to have all other specialty care delivered by doctors on the Healthy U provider panel (University of Utah doctors)? (This will mean a change in the specialists you are currently seeing unless you have other insurances to cover them)
- If the future enrollee has only Medicaid insurance, are you willing to have all your home health care and durable medical equipment such as diapers, oxygen, CPAP supplies, etc., provided by Healthy U providers? (This will mean a change in your current home health and DME providers unless you have other insurances to cover them)

The Neurobehavior HOME Program

Your medical and mental health care provider.

- HOME will help you get both your medical care and mental health care in one place.
- HOME has a team of doctors, nurse practitioners, psychiatrists, mental health therapists, behavior specialists, medical assistants, and case managers that will help you get the care you need.

Neurobehavior HOME Program's Clinical Team

Medical Care

- Wilhelm Lehmann, M.D. -Family Practice
- Paul Carbone, M.D. -Pediatric Care
- Bonnie Anderson, -C-FNP
- Barbara Faust, -C-PNP

Psychiatric Care

- Philip Baese, M.D. -Psychiatrist
- Deborah Bilder, M.D. -Psychiatrist
- Traci David, M.D. -Psychiatrist
- Doug Kondo, M.D. -Psychiatrist

Medical Assistants

- Kim Peherson, Medical Assistant
- Brook Pearson, Medical Assistant
- Mackenzie Damron, Medical Assistant

Mental Health Therapy

- Robert Bucciere, LCSW -Social Worker
- Roger Christensen, LCSW -Social Worker
- Patricia Galbraith, LCSW -Social Worker
- Edna Wilcock, LCSW -Social Worker

Administration

- Josette Dorius, Service Director
- Dean Weedon, Program Administrator
- Kim Treadway, Billing Specialist
- Allison Givens, Scheduling
- Charisse Sagers, Scheduling
- Gayle Turner, Information Specialist
- Diana Goodell, Finance Manager

Case Management

- Mark Lance, Case Manager (A-G)
- Jennifer Rust, Case Manager (H-N)
- Becky Glover, Case Manager (O-Z)
- Melissa Brewer, R.N. Case Manager

Behavior Specialist

- Stephanie O'Brien, Behavior Specialist
- Taryn N. Springer, Behavior Specialist

Nutritionist

- Susan Safel Shrier

Who Do I Contact?

- **Administration:** Call the manager with any program questions, complaints, or issues related to your civil rights.
- **Medical Assistant:** Call your medical assistant to follow up on lab results or regarding referrals to other medical providers, home health services, and durable medical equipment. Your MA will also assist you with medication refills. Please use the medication refill line for all refills.
- **Case Manager:** Is your point person for all other issues in the clinic. They will help you connect to the services you need, coordinate your care, and be involved if you are ever in the hospital. Call your case manager if you need to get information to a clinician or need assistance with service issues.

What if I have an Emergency?

- Life Threatening Emergency Call 911!
- Non-Life Threatening Emergency DURING Office Hours Call (801)-581-5515 and ask for your case manager
- Non-Life Threatening Emergency OUTSIDE Office Hours Call (801)-583-2500. Tell the operator at UNI that you are with the HOME program and you have an urgent medical or mental health question.
- As a HOME patient you can utilize any University of Utah health network hospital or urgent care clinic.

HOME Member Handbook

- What Will My Medicaid Card Look Like?
- Private Insurance: Enrollee can utilize network provider for urgent care.
- What are my Rights as a Patient of the Neurobehavior HOME Program?
- What if I have a Complaint or Grievance?
- What are Actions and Appeals?
- Advanced Directives
- Covered Services.

Where do I go from here?

- **Welcome Intake Visit:** You will meet your Primary Care Physician and Medical Doctor. Needed services will be evaluated at this time.
- **Psychiatric Evaluation:** You will meet your Mental Health Physician. Please invite individuals who know your medical and social history.

Welcome to HOME

We look forward to providing you with quality
and compassionate medical and mental
health care!