

Dear patient,

Thank you for choosing University of Utah Health. This document contains information for the following accommodation needs:

- Flight Accommodation Details
- Transportation Accommodation Details
- Hotel Accommodation Details
- Additional Resources

All these may be used during your travels and stay in Salt Lake City, Utah. Please review the contents of this packet carefully. For your convenience, please print a copy to take with you on your trip.

General questions call:

Destination Care: 801-587-6365

Sincerely,

Megan Jones,

Destination Care Patient Care Coordinator

[Destination Care | University of Utah Medical Group](#)

127 E 500 S Ste. 660
Salt Lake City UT 84102
Office 801.587.6365

FLIGHT ACCOMODATIONS

When flying to Salt Lake City, Utah you'll arrive at the Salt Lake City International Airport, located 11.8 miles from University Hospital.

Salt Lake International Airport

776 North Terminal Drive

Salt Lake City, UT 84122

<https://slcairport.com/>



AIRPORT TRANSPORTATION

Transportation to and from the airport is available from both terminals. Arrangements can be made at the direct-line hotel phone banks at the far end of baggage claim areas in both terminals. More information is available at the airport information desks or <https://slcairport.com/maps/airport-map/>

Download the **SLC airport app** for terminal and airport maps.



TRANSPORTATION ACCOMODATIONS

The Salt Lake and Utah Valleys have a wide range of public transportation options for patients and their families both local and those who have traveled here. Here is a list of major transportation services available:

UTAH TRANSIT AUTHORITY (UTA) BUSES AND TRAX (TRAIN)

UTA schedules, bus routes and maps can be found on [UTA's website](https://www.rideuta.com/) <https://www.rideuta.com/> or over the phone 1-888-RIDE-UTA (1-888-743-3882)

TRAX trains arrive and depart from the University of Utah campus approximately every 15 minutes.



The medical center TRAX stop is located directly across the street from the Moran Eye Center. You may access University Hospital by taking the elevators located outside the Moran Eye Center on the north side of the building to the sky bridge on the fourth floor.

For locations other than U of U Hospital, there is a bus stop across Mario Capecchi Drive from the TRAX station where you can catch a campus shuttle directly to your appointment. The shuttle will also return you to the TRAX station after your appointment.

TAXI CABS/RENTAL CARS

- **CITY CAB CO.** 801-363-5550
- **UTE CAB & RENT-A-CAR** 801-359-7788
- **YELLOW CAB** 801-521-2100
- **DOLLAR RENT-A-CAR** 801-575-2580
- **NATIONAL CAR RENTAL** 1-800-CAR RENT (1-800-227-7368)



UNIVERSITY CAMPUS SHUTTLE

Campus shuttles are in service from 6am to 6pm. Campus shuttle bus information can be found online or by phone. There is no campus shuttle service on weekends or university holidays.

Track the shuttles and routes in real time at <http://www.uofubus.com/>

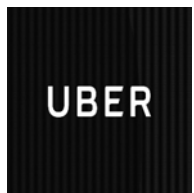
For individual service, contact 801-581-4189. After 6PM, call 801-231-9058

To get to “Ground transportation” from your terminal follow signs to the Baggage claim/ Ground transportation area. Level 1 Hotel shuttles (level 1 A, closest to terminals), Ground transportation (level 1 section B, in the middle), and private vehicle pickup (level 1 section C, closest to parking garage). To get to Rental car options or private vehicle pickup you will need to walk over the passenger bridge towards rental car counters on level 2.



LYFT

Lyft matches drivers with passengers who request rides through their smartphone app, and passengers pay automatically through the app.



UBER

Get a reliable ride in minutes, at any time and on any day of the year. Schedule through their smartphone app and pay automatically through the app.

HOTEL ACCOMODATIONS

Please contact the property of your choice to schedule a reservation and be sure to request the medical rate (verification may be required).

UNIVERSITY HOSPITAL PATIENT & FAMILY HOUSING

Patient and Family Housing provides affordable, high-quality lodging for patients and families traveling to the area. Our rooms are located at the Little America Hotel in downtown Salt Lake City. This location offers many services and amenities to help make your time away from home more convenient and comfortable.



Amenities include:

- Free Wireless Internet
- Refrigerator and Microwave
- Coffee Maker
- Daily shuttle service available Monday – Friday
- Close to public transportation system
- Fitness Center
- Onsite restaurants and lounge
- Room Service
- Laundry service
- Indoor/ Outdoor Pools
- Service animals allowed
- Free parking

Reservations: 801-521-4763, 801-646-4271 or email: uuhclodging@utah.edu

Rates: Starting at \$50 nightly, \$300 weekly and \$1,075 monthly (added \$5 fee per night, per person over 2 individuals staying 1-3 nights)

Address: 500 South Main St, Salt Lake City, UT 84101 (4.2 miles to Hospital)

COVID Precautions: This lodging location follows all University Hospital cleaning/ sanitizing protocols. Professionally laundered linens. Actively limiting number of people allowed to stay at one time, to keep patients safe. No children under 18, unless they are the patient, no additional siblings, one patient and one care giver, or two visitors per patient.

UNIVERSITY GUEST HOUSE HOTEL

University of Utah Health and the University Guest House have teamed up to make it easier for visitors to book a hotel room. Located on campus within walking distance of the hospital, the Guest House offers:



- Complimentary Hot Breakfast
- Business Center
- Satellite TV
- Refrigerator and Microwave
- Scenic views of Salt Lake City
- Free Wireless Internet
- Free Parking
- Fitness Center
- Coin-Operated Laundry
- Service animals allowed

There is a shuttle service available to take you to and from the hospital and Guest House from 7AM – 11PM, as well as after hours by calling 801-587-8230.

Reservations: 801-587-1000 or toll free 888-416-4075

Email for information: info@guesthouse.utah.edu

Medical Rates:

- \$119/night for Standard King
- \$124/night for two Double beds
- \$129/night for two Queen beds
- \$215/night Kitchenette (two Queens or single King)

Address: 110 Fort Douglas Blvd. Salt Lake City, UT 84113

COVID Precautions: Guests, staff, and visitors are encouraged to wear a mask in public spaces. Hand sanitizer stations are available, public surfaces are regularly cleaned throughout the day, housekeeping service has been modified to provide safest in-room environment for guests, and complimentary breakfast is designed for minimal contact.

MARRIOTT UNIVERSITY PARK HOTEL

A newly renovated hotel with gorgeous mountain and city views, full modern amenities and an excellent location adjacent to the University of Utah Hospital, our Research Park hotel provides smart, stylish lodging.

Additional amenities include:

- Two on-site restaurants, Thistle & Thyme and Wakara Bar
- Full Service Starbucks
- Choice of 1 queen, 1 king or 2 double beds.
- Free Parking
- Fitness Center
- Business Center
- Pet friendly (per stay fee applies)

Shuttle to hospital and nearby restaurants by request.

Reservations: 801-581-1000 or online at www.marriott.com//slcup

Rates: Medical rates are priced 20% below the standard available rates use promotional code: **MPF** when booking.

*For additional assistance contact Trisha Koukoulis at 801-584-3317 or Trisha.Koukoulis@marriottslc.com

Address: 480 Wakara Way, Salt Lake City, UT, 84108 (2.0 miles to Hospital)

COVID Precautions: This hotel follows Marriott's corporate COVID measures. To see the full list of measures being taken please visit:

Marriott.com/hotels/travel/slcup-salt-lake-city-marriott-university-park/

Additional hotel options are available, please visit our website to review:
<https://healthcare.utah.edu/patient-family-services/pdfs/hotel-accommodations-6-7-2022.pdf>



Spiritual Care



Life in the hospital can be hard! We are here to make your stay a little easier and to walk with you as you journey...

Our Spiritual Care team consists of chaplains who are skilled at supporting those of any (or no) religious or spiritual tradition. We do this through deep and non-judgemental listening and through exploring together the sources of strength, hope, meaning and purpose. Chaplains also provide spiritual counsel and facilitate different ritual practices including prayer or meditation, mindfulness, and the arts to help you connect to the Sacred. We can connect you with faith-based resources and clergy in the community to meet tradition-specific spiritual needs while you are here.

Space for spiritual reflection and practice is available to you in the Infinity Chapel and Reflection Room. These spaces are located on Level A (across from the cafeteria) of the University of Utah Hospital, and are available for quiet, meditation, prayer, and spiritual ritual programs.

We're pretty fun to talk with and can lighten your day, so please call us whenever you or your family want a listening ear!

Faith Line: 801-21-FAITH or 801-213-2484

Email: spiritualcare@hsc.utah.edu

<https://healthcare.utah.edu/locations/hospital/services/spiritual/>

ADDITIONAL RESOURCES



Information Desk:

Available 24/7 by calling 801-587-8230 or via email infodesk.lodging@hsc.utah.edu or visit our information website <https://healthcare.utah.edu/locations/hospital/services/#contactus>



Financial Services:

801-581-2957, Option 4



University of Utah Health:

<https://healthcare.utah.edu/>

University Campus Map:

<https://map.utah.edu/>

University of Utah Health COVID information:

<https://healthcare.utah.edu/coronavirus/>

University of Utah Health Destination Care:

<https://healthcare.utah.edu/destination-care/>