BECOME A PATIENT & FAMILY ADVISOR

HUNTSMAN CANCER INSTITUTE’S HOSPITAL PATIENT AND FAMILY ADVISORY COUNCIL

MISSION
Huntsman Cancer Institute’s Hospital Patient and Family Advisory Council collaborates with patients and families to create an environment of safety, dignity, honesty, and respect while providing compassionate cancer care.

VISION
Huntsman Cancer Institute’s Hospital Patient and Family Advisory Council strives for quality, transparency, and communication by involving families and the health care team to create a center of excellence for cancer care.

PATIENT FIRST
UNITED EFFORT
EXCELLENCE IN ALL WE DO
WHAT IS THE PATIENT AND FAMILY ADVISORY COUNCIL?

It is a partnership between people with cancer and their family members as well as doctors, nurses, and hospital staff.

Advisors are willing to share their opinions and experiences about our cancer hospital.

The goal is to improve the quality of care and treatment experience for all patients and family members.

The Council meets at Huntsman Cancer Institute’s Hospital one time a month for 1-2 hours.

Patient and family advisors provide a voice for all cancer patients and their families.

PATIENT AND FAMILY ADVISORS PROVIDE A VOICE FOR ALL CANCER PATIENTS AND THEIR FAMILIES.

WHY SHOULD I BECOME A PATIENT AND FAMILY ADVISOR?

This is a chance to give back to the place and the people who cared for you and your family members during cancer treatment.

Your input can help us continue great care and improve in the future.

WHO CAN BE A PATIENT AND FAMILY ADVISOR?

You can be an advisor if

- You or a family member received care at Huntsman Cancer Institute’s Hospital in the last 5 years
- The person with cancer has been out of treatment for at least 1 year

Patient and family advisors do not need any special qualifications or training.

Your honest feedback and ideas are the most important part.

TO LEARN MORE, CONTACT

Louise E. Swensen
801-587-4016
volunteerservices@hci.utah.edu
www.huntsmancancer.org/volunteer

WHAT DO PATIENT AND FAMILY ADVISORS DO?

If you are an advisor for our cancer hospital, you can help in these way:

- Volunteer your time. Advisors spend 1-2 hours per month meeting at Huntsman Cancer Institute’s Hospital. We ask for a 2-year commitment.
- Share your story. Advisors help by talking about their health care experiences with doctors, staff, and other patients.
- Take part in discussion groups. Advisors tell us what it is like to be a patient at our cancer hospital and what we can do to improve.
- Review or help create educational or informational materials. Advisors look at materials such as forms, health handouts, and instruction sheets. They give suggestions to help us make these materials easier to understand and use.
- Help plan changes to improve hospital quality and patient safety. Advisors give honest feedback and make suggestions to help us provide the best experience for our patients and their loved ones.